

BOTTEGA VENETA

CERTIFICATE OF CRAFT ON BOTTEGA VENETA HANDBAG

THIS CERTIFICATE OF CRAFT GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THE TERMS AND CONDITIONS OF THIS CERTIFICATE OF CRAFT CAN BE FOUND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCT OR WILL BE SENT TO YOU BY EMAIL TOGETHER WITH THE CERTIFICATE OF CRAFT.

WE WARRANT THAT DURING THE LIFETIME OF THE PRODUCT, WE WILL REPAIR ANY MATERIALS AND WORKMANSHIP DEFECTS OR WE WILL REPLACE THE DEFECTED PRODUCT.

WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THE COVERED PERIOD.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED BELOW IN THIS CERTIFICATE OF CRAFT.

WHAT IS A CERTIFICATE OF CRAFT AND WHO MAY USE IT?

Bottega Veneta Inc. ("**Bottega Veneta**") ("**we**", "**us**") cares about its customers and wishes to offer a Certificate of Craft, presented as a metallic gold card, in connection with the purchase of select products at Bottega Veneta boutiques and participating authorized dealers. Once activated by the registrant, the Certificate of Craft offers the registrant a limited lifetime aftersales service warranty on such products, as set forth herein.

To activate the Certificate of Craft, scan the QR code printed on the card and register the product by uploading the original sales receipt for validation. The Certificate of Craft is valid only upon activation, which requires the original sales receipt and submission of the registrant's contact information. We extend the aftersales services of these terms and

Bottega Veneta S.r.l.

Località Conti Maltraverso 1, 36054 Montebello Vicentino (VI), Italia. PEC: bottegaveneta@legalmail.it

Codice fiscale e numero di iscrizione al Registro delle Imprese di Vicenza 07078730152, Partiva IVA 01824610248, R.E.A. n. VI-187708, capitale sociale €5.260.000,00 i.v.

Società soggetta alla direzione e coordinamento da parte della società di diritto lussemburghese Bottega Veneta International Sarl con sede in Lussemburgo

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conditions (the "**Services**") to any registrant who presents their valid, registered Certificate of Craft obtained from a Bottega Veneta boutique or authorized retailer.

WHAT DOES THIS CERTIFICATE OF CRAFT COVER?

This Certificate of Craft covers defects in materials and workmanship of specific merchandise authenticated by NFC technology (the "**product**") for the Covered Period as defined below.

WHAT DOES THIS CERTIFICATE OF CRAFT NOT COVER?

This Certificate of Craft does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control; or (i) product without its original RFID or other original serial number, including products in which the RFID, NFC tag, or serial number has been removed, modified or defaced.

While necessary maintenance or repairs on the product can be performed by any third party at your sole expense, we recommend that you only use Bottega Veneta for all service and repair of the product. Improper or incorrectly performed maintenance or repair of the product by a third party voids this Certificate of Craft in its entirety.

WHAT IS THE PERIOD OF COVERAGE?

The eligibility to benefit from the Services starts from the moment this Certificate of Craft is activated by our personnel; and thereafter the eligibility for the Services lasts for the lifetime of the product (the "**Covered Period**"). The Covered Period expires and is not extended if we replace the product; therefore, opting for the replacement shall cause expiration of the Certificate of Craft. We may change the availability of the Services at our discretion, but any changes will not be retroactive.

WHAT ARE YOUR REMEDIES UNDER THIS CERTIFICATE OF CRAFT?

With respect to any defective product during the Covered Period, we will offer repair services free of charge. In the event that a repair is not possible, we will offer you the replacement of the product with a new one, selected by us, having a retail price equivalent to the original purchase price of the product. We will also pay for shipping and handling fees to return the repaired or replacement product to you, if applicable.

2

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HOW DO YOU OBTAIN THE SERVICES?

To obtain the Services, you must bring the product and the corresponding registered Certificate of Craft card associated with such product to any point of sales belonging to Bottega Veneta proprietary network of stores (list available at link <https://www.bottegaveneta.com/en-en/storelocator>) and our personnel will check whether an original defect affected the product; shipment is not allowed. No Service will be provided if the above requirements are not met.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS TERMS AND CONDITIONS. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.