

BOTTEGA VENETA

CERTIFICATE OF CRAFT ON BOTTEGA VENETA HANDBAG

THIS CERTIFICATE OF CRAFT GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY BY JURISDICTION.

THE TERMS AND CONDITIONS OF THIS CERTIFICATE OF CRAFT CAN BE FOUND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCT OR WILL BE SENT TO YOU BY EMAIL TOGETHER WITH THE CERTIFICATE OF CRAFT.

WE WARRANT THAT DURING THE LIFETIME OF THE PRODUCT, WE WILL REPAIR ANY MATERIALS AND WORKMANSHIP DEFECTS OR WE WILL REPLACE THE DEFECTIVE PRODUCT IN ACCORDANCE WITH THE TERMS BELOW.

SOME JURISDICTIONS DO NOT ALLOW FOR THE LIMITATION OF IMPLIED WARRANTIES IF REQUIRED BY APPLICABLE LAW. TO THE EXTENT PERMITTED BY APPLICABLE LAW, WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE FOR THE DURATION OF CERTIFICATE OF CRAFT.

SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED BELOW IN THIS CERTIFICATE OF CRAFT.

WHAT IS A CERTIFICATE OF CRAFT AND WHO MAY USE IT?

Bottega Veneta Canada Inc., located at 1200 Waterfront Centre, 200 Burrard Street Vancouver BC V6C 3L6 ("we") extend the services of these terms and conditions (the "**Services**") to any consumer showing this Certificate of Craft and the original sales receipt. We care about our customers and wish to offer a Certificate of Craft, presented as a metallic gold card, in connection with the purchase of select products at Bottega Veneta boutiques and participating authorized dealers. Once activated by the registrant, the Certificate of Craft offers the registrant a limited lifetime aftersales service warranty on such products, as set forth herein.

Bottega Veneta S.r.l.

Località Conti Maltraverso 1, 36054 Montebello Vicentino (VI), Italia. PEC: bottegabeneta@legalmail.it

Codice fiscale e numero di iscrizione al Registro delle Imprese di Vicenza 07078730152, Partiva IVA 01824610248, R.E.A. n. VI-187708, capitale sociale €5.260.000,00 i.v.

Società soggetta alla direzione e coordinamento da parte della società di diritto lussemburghese Bottega Veneta International Sarl con sede in Lussemburgo

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To activate the Certificate of Craft, scan the QR code printed on the card and register the product by uploading the original sales receipt for validation. The Certificate of Craft is valid only upon activation, which requires the original sales receipt and submission of the registrant's contact information. We extend the aftersales services of these terms and conditions (the "**Services**") to any registrant who presents their valid, registered Certificate of Craft obtained from a Bottega Veneta boutique or authorized retailer.

WHAT DOES THIS CERTIFICATE OF CRAFT COVER?

This Certificate of Craft covers defects in materials and workmanship of specific merchandise purchased authenticated by NFC technology (the "**product**") for the Covered Period as defined below.

WHAT DOES THIS CERTIFICATE OF CRAFT NOT COVER?

This Certificate of Craft does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control; or (i) product without its original RFID or other original serial number, including products in which the RFID, NFC tag, or serial number has been removed, modified or defaced.

To benefit from the Services, any repairs to the Product must have been performed by an authorized repair center or an artisan within the Bottega Veneta network. If the Product has been repaired by a repair center or an artisan outside the Bottega Veneta network, you will not be allowed to receive the Services and the Certificate of Craft shall be deemed void and expired

WHAT IS THE PERIOD OF COVERAGE?

The eligibility to benefit from the Services starts from the moment this Certificate of Craft is activated by our personnel and thereafter the eligibility for the Services lasts for the lifetime of the product (the "**Covered Period**"). The Covered Period expires and is not extended if we replace the product; therefore, opting for the replacement shall cause expiration of the Certificate of Craft. We may change the availability of the Services at our discretion, but any changes will not be retroactive.

WHAT ARE YOUR REMEDIES UNDER THIS CERTIFICATE OF CRAFT?

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With respect to any defective product during the Covered Period, we will offer repairation service free of charge. If we determine that repairation is not possible or reasonable, we will offer you the replacement of the product with a new product, selected by us, having a retail price equivalent to the retail price that the product had at the time it was originally purchased. We will also pay for shipping and handling fees to return the repaired or replacement product to you, if applicable.

HOW DO YOU OBTAIN THE SERVICES?

To obtain the Services, you must bring the product and corresponding registered Certificate of Craft card associated with such product to any point of sales belonging to the Bottega Veneta proprietary network of stores (list available at link <https://www.bottegaveneta.com/en-en/storelocator>) and our personnel will determine, in their sole discretion, whether an original defect affected the product. You must bring the product to a point of sale, shipment is not allowed. No Service will be provided if the above requirements are not met.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THESE TERMS AND CONDITIONS. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

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